

Wind Storm of December 2018

Works Supervisor Grant Tamboline and the operations crew did an outstanding job of maintaining service to all our customers, and were able to avoid the need to call a boil water advisory during the recent weather event. The operations crew were able to maintain service throughout the system while the power lines on Tripp Road were being repaired by transferring water from the Maxwell Lake system.

Many facilities were operating on standby power but all functioned as intended. District staff were in constant contact with the local emergency services and provincial health authorities through the worst of the event and aftermath.

The District facilities survived the wind storm with only minor damage to the shop and a small shed in the works yard. The Board of Trustees and staff appreciate the efforts of BC Hydro, Thomas Brainard Tree Service, Main Roads and Shaw Cable crews during and after the storm. Their efforts made our efforts easier.

St. Mary Lake Treatment Plant

The St Mary Lake DAF plant is at the substantial completion stage which means that the facility is complete. The wind event and Christmas holiday slowed the commissioning process but it is again underway. All the plant components are functioning as intended but the programming still has bugs to work out. The goal is to have the plant running by the end of January. This work is progressing well.

Financials

This will be the final water toll billing of your 2018 water consumption. For 2019 the tax and toll rates remain the same and the surcharge on water toll bills has been increased from \$5 to \$8 per bill.

Parcel tax bills are expected to be mailed early February 2019. Contact us if you have not received your parcel tax notice by the third week in February.

Winter is Here

Remember to frost proof your water lines and drain your irrigation system!

It is hard to believe that winter is upon us again, which means many islanders will be heading off to distance places for a vacation.

We would like to remind you that you can sign up for ebilling and receive your bills anywhere. You can pay your water bills with Visa or Mastercard over the phone from wherever you are. Online banking may also be used, and we accept post dated cheques.

Things you can do before you leave home:

- Power off and drain your hot water tank
- Take advantage of our turn off/on service (\$75)
Let us know when you are leaving, and our crew will turn off your water once you are out the door and turn it back on before you return on the date of your choosing (Monday to Friday only)
- Turn off all hoses and ensure your pipes are protected from freezing (view leak allowance policy on our website)
- Arrange for someone to check your property every couple of days
- Provide our office with an on-island emergency contact person

Customer Information Updates & Emergency Contact

If you have changed your name, phone number, email address, mailing address, or have a new tenant please update your contact information with the District office. Also, please be sure we have an emergency/alternate contact phone number in case we need to reach you or an on-island emergency contact about your property.

Change of Information Forms are available online on the Forms page and from the office.

Emergency Pager phone 1-888-777-4054

Trustee Meetings

Regular Trustee meetings are scheduled once a month through out the year. Additional meetings may be scheduled as needed. A schedule of planned Trustee meetings is shown below



Trustee Meeting Calendar

= Trustee Meeting

Unless posted otherwise:

Trustee meetings are held in the board room at the office of the North Salt Spring Waterworks District

761 Upper Ganges Road, Salt Spring Island, BC V8K 1S1

In Camera Trustee meetings begin at 09:00 AM

Regular Trustee meetings begin at 10:00 AM

Please visit the District website for information if you wish to attend a Trustee meeting

WinCalendar May 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

WinCalendar June 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

WinCalendar July 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

WinCalendar August 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

WinCalendar September 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

WinCalendar October 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

WinCalendar November 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

WinCalendar December 2018						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

WinCalendar January 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

WinCalendar February 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

WinCalendar March 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

WinCalendar April 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

AGM schedule to be determined for April