

North Salt Spring Waterworks District

NEWSLETTER

July 6, 2012

New Due Date

Effective this billing we have changed the due date of invoices from 'on receipt' to 30 days, with the penalty date being the 31st day after billing, unless that day falls on a weekend or holiday, in which case the due date will be the closest following business day. We anticipate that this will help our customers to plan their bill paying and improve our cash flow planning.

Please note that the 30 day policy will also apply to parcel tax accounts effective the January 2013 billing. For more information on rates, payment information and penalties please visit our website at www.northsaltspringwaterworks.ca

Royal Bank now Online for Bill Payments

Royal Bank customers will be glad to know that effective July 5th you can now set up NSSWD as a bill payee for both your water and parcel tax accounts for either telephone or online banking.

Leak Allowance Policy

With summer now here we're approaching what we call the "leaky season". To avoid an excessive water bill, please be sure your outside taps are turned off when not in use, and make sure all your taps and toilets are in good working order. To review our Leak Allowance Policy and for tips on detecting a leak please check out our website.

St. Mary Lake Treated Water

We know the lake looks awful, but please rest assured that all treated water samples from NSSWD have been clear – algal toxins have not been detected – with this particular bloom, chlorination has been very effective.

If you don't like the taste of chlorinated water, we suggest you fill a pitcher with drinking water and let it stand uncovered for at least an hour. Chlorine will naturally dissipate into the air.

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