

St. Mary DAF Treatment Plant Project Update

On August 16, 2014 the Referendum to approve Borrowing Bylaw 264 failed to receive ratepayer approval by two votes. At this time, the Board is waiting on Island Health to direct our next steps.

Ratepayers are invited to the District office during office hours to view the preliminary design plans and ask questions about the proposed St. Mary DAF treatment plant and project financing. District Manager Ron Stepaniuk or Office Manager, Anne Williams, will be available to answer any questions you may have.

Office hours are 8:00 – 4:30 Monday to Friday.

Information about the project is also available on our website in the St. Mary DAF Plant section.

Voluntary Water Restrictions Continue



The District would like to thank everyone who has used their water wisely and conserved this summer. It has made a big difference; however, as the drought continues, we must ask

that you continue to voluntarily restrict your water use. Please avoid sprinkling especially during peak hours in the afternoon and evening. Leave your lawn golden and, if you must water trees, shrubs and vegetable gardens, please do so by hand. Delaying chores such as power washing vehicles, RVs and sidewalks until later in the fall would also be helpful.

Increased demand for water during peak hours stresses infrastructure and makes it difficult to ensure all areas have a continuous supply.

The Province of BC has a 4-level drought classification system and the entire Vancouver Island Region including Salt Spring is currently in Stage 3 of 4 drought levels. Salt Spring is particularly vulnerable to drought because our water supplies are entirely dependent on rainfall.

Please reserve our treated water for domestic use only.

Leak Allowance Policy

The District's Leak Allowance Policy is available for viewing on the Policy's page of our website.

Moving and Paying Online

Moving to another home in the District? Your Water Toll and Parcel Tax account numbers are connected to the physical address of the property. When you move your account numbers change to that of your new address. If you use online banking to pay your bills, be sure to update your North Salt Spring Waterworks account numbers for your online "payees" so that your payment is credited to the correct customer – you.

Customer Information Updates

If you have changed your name, phone number, email address, mailing address, or tenant please update your contact information. When we have this information on file we can also contact you if we have a planned shutdown or if we notice a leak on your property.

Customer Information Change forms are available online and from the office.